



Spectra DS Applications Support for Windows 8 and Windows 10 – Technical Specifications

Mediaocean Professional Services
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Browser-Based Applications

As all of our browser-based applications are hosted by Mediaocean, you do not need to upgrade them. They are all now compliant.

As of November 2015, all applications in the Spectra DS suite are compatible with Windows 8 and Windows 10. In accordance with Mediaocean's technical support policy, before receiving assistance with Windows 8 and Windows 10, your company must complete installation of Daisy 3.0.11.9 and upgrade to CM Viewer 4.9.7.19, ensure that all end-users are accessing a repository that contains the Windows 8 minimum certified versions of all Spectra DS applications, and properly configure email clients for Spectra DS applications.

Daisy Support

To be Windows compliant, you must install the Daisy 3.0.11.9 and CM Viewer 4.9.7.19 releases. The installation process should require minimal effort. However, Mediaocean supports only new installations of Windows 8 and Windows 10, not upgrades from older versions of Windows operating systems. Daisy 3.0.11.9 can also be installed as a new installation on older versions of the Windows OS, though it cannot be upgraded. The installation files are available on the Daisy: Files for version 3.0.11.9. Detailed information is located in the [Installing Daisy 3.0.11.9](#) instructions. Additionally, the [Daisy installation and administration guide](#) has been improved and updated. Contact Mediaocean Support to facilitate a smooth transition.

Application Support

Once Daisy is installed on users' machines running Windows 8 and Windows 10, they must access a repository that contains the minimum-compliant versions of all Spectra DS applications.

Email Client Support

Windows 8 and Windows 10 does not include support for an email client by default (e.g., MS Outlook Express, Windows Mail). You should contact your ISP if you need assistance to configure previously used versions of those services to send email from Spectra DS Applications.